



# Disruptive times, balanced city

Andreas Reiter

# Cities in transformation

Digitalization

Climate change

Structural change  
(e.g. Retail,  
Overtourism)

Covid-19 as  
accelerator

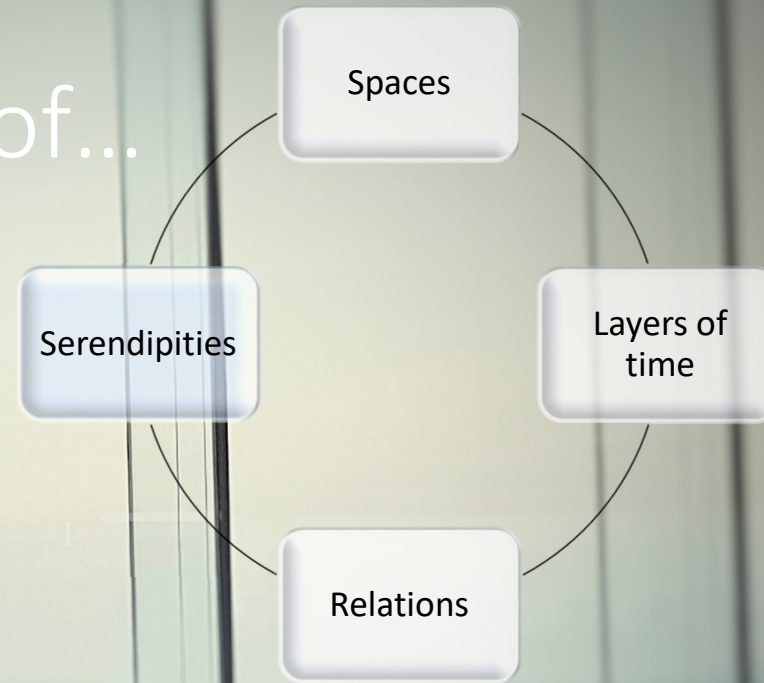


# Framework: **Values** of European Cities

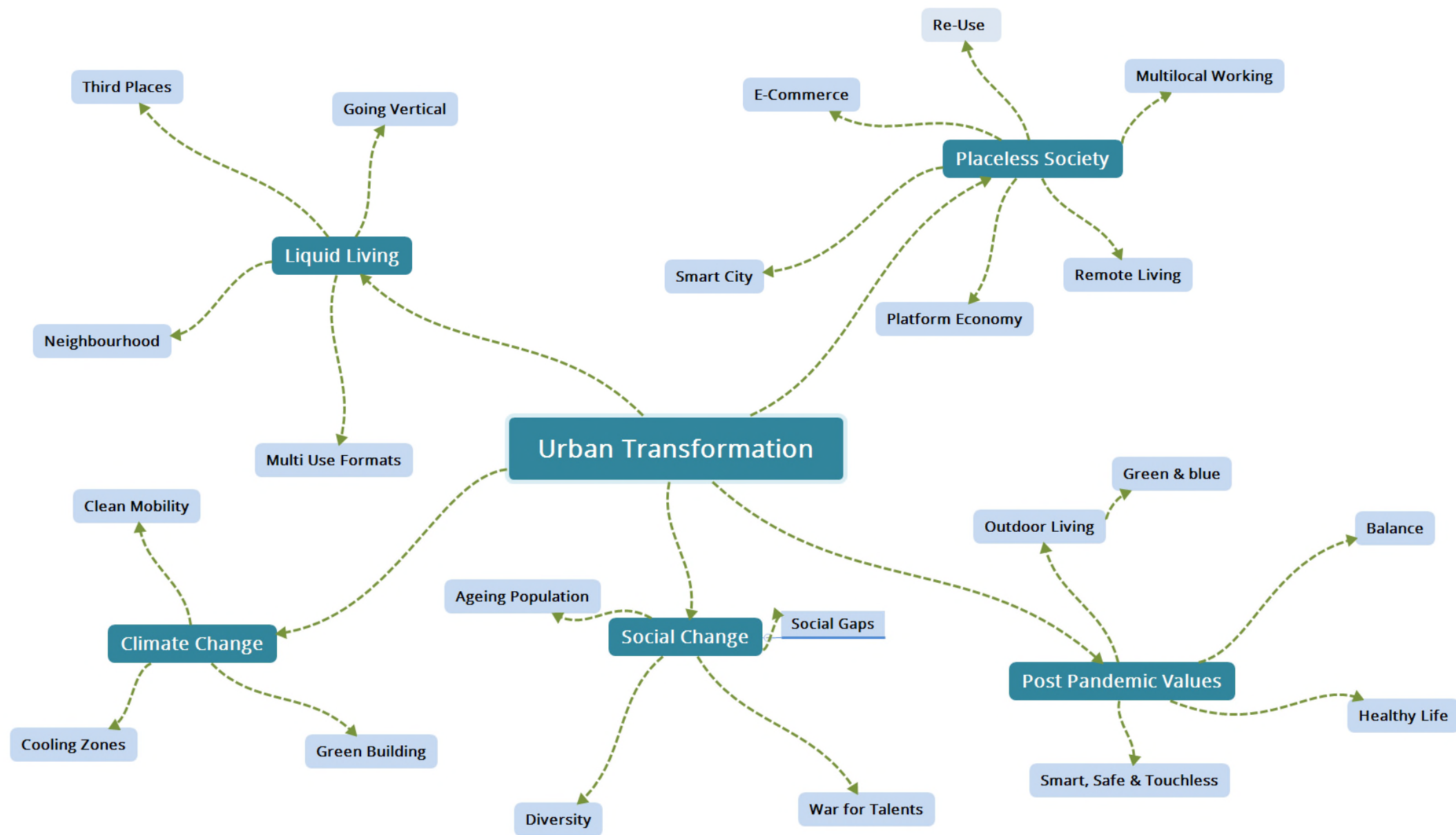
(in contrast to High Speed Urbanism)



# City: Network of...



# Drivers of Change



# Digital transformation is changing urban display & visitor flow

Virtualisation  
(retail, services etc.)

Platform economy  
Market places of tomorrow

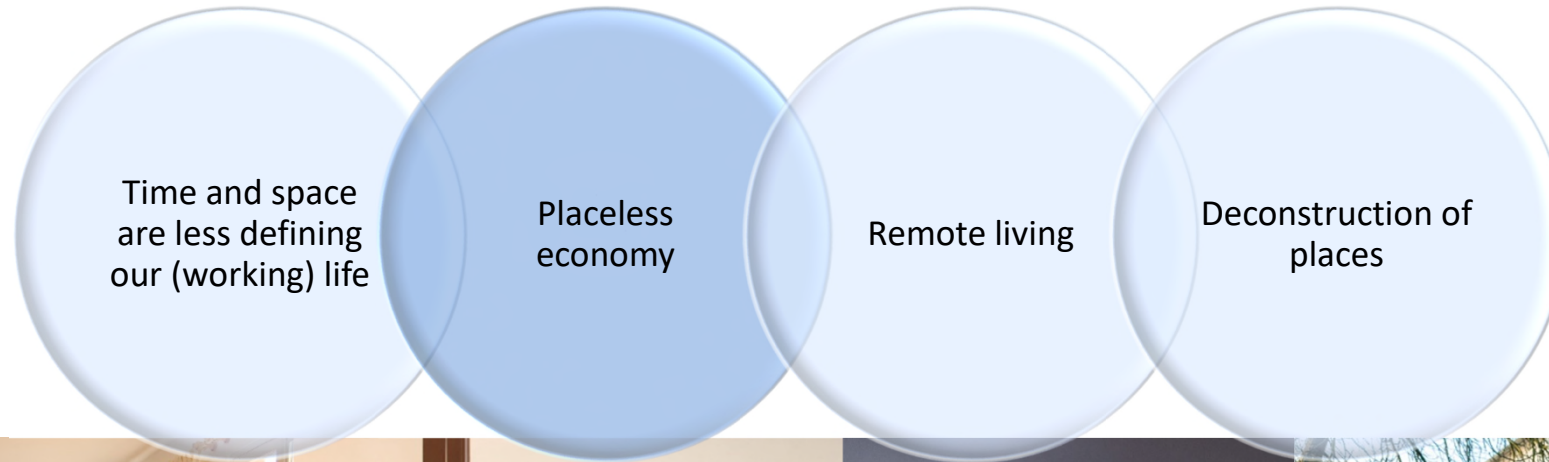
Blended living

Remote / multilocal working  
/ virtual social behaviour  
(beyond Covid-19)

Descending inner-city  
frequency



# Anytime, anywhere



©Sun Desk, Agadir

Credit ©Coconat/TMB Steffen Lehmann

# Liquid Modernity



# Hybrid world, liquid formats

The digital modernity has got a weakness for hybrids. „Time, space and functions can not be defined any more.“

(Hanno Rauterberg)

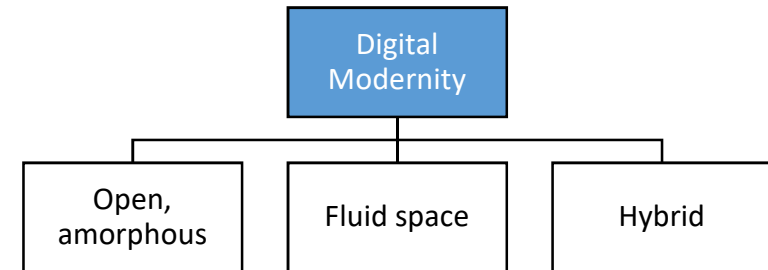
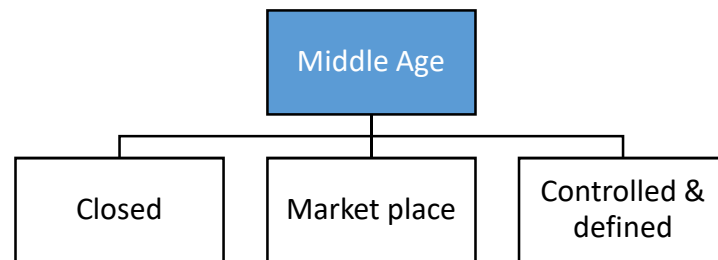


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Foto ©Twenty Two, London

# Open City



# Urban future



# Interdependency

Space ⇔ Place



Meaningful  
places

You can scale  
spaces, but not  
(identifying)  
places

# Increasing importance of Third Places

(post Covid)

Social rituals

Emotional &  
cognitive  
transfers



©Time Out Market Lisboa

# Experience Economy

Liquid  
identities

Immersive  
experiences

Reproduction  
of „memory  
effects“ and  
„continuities“



# Cultural Capital: hard location factor

## **Cities are**

- Hubs for talents
- Production sites of cultural signs and symbols

## **Experience Economy**

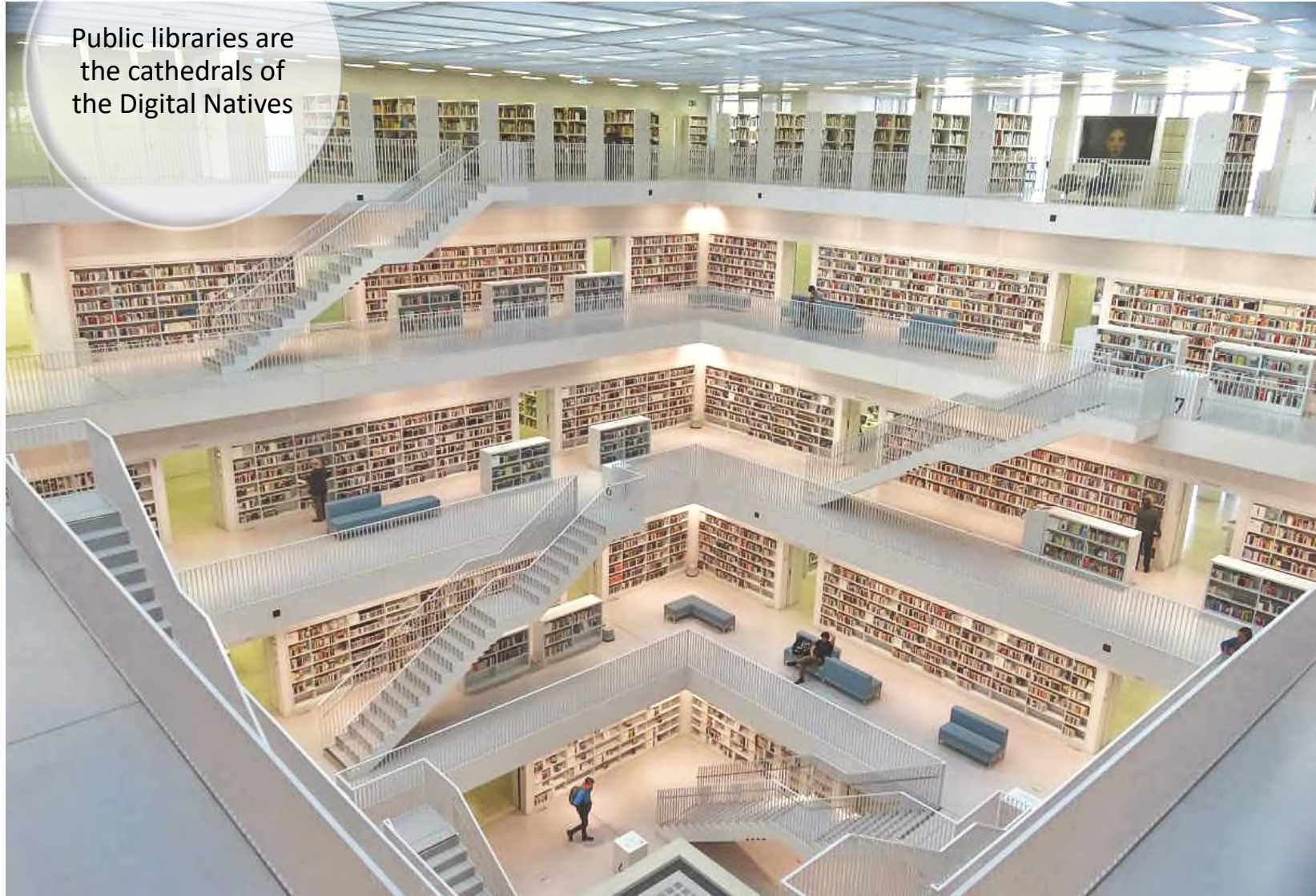
- In search of narrative experiences

## **Aesthetical conditioning of users**

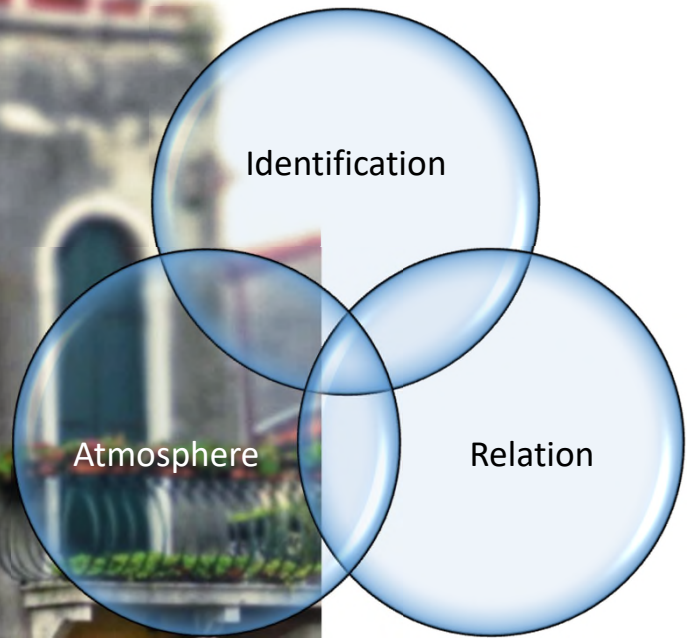
- Personal fulfilment
- „Pics or it didn't happen“

A digital **knowledge society** develops new iconic places

Public libraries are  
the cathedrals of  
the Digital Natives



# Urban places, walkable hi-stories



# Old Town: epicenter of emotion



# „Age of nostalgia...” Zygmunt Bauman



# Living Museum

Vibrant Life # Retro  
Land

(Integrated  
development:  
campus, start-ups  
schools etc.)

3 C's

Culture,  
Consumption,  
Communication



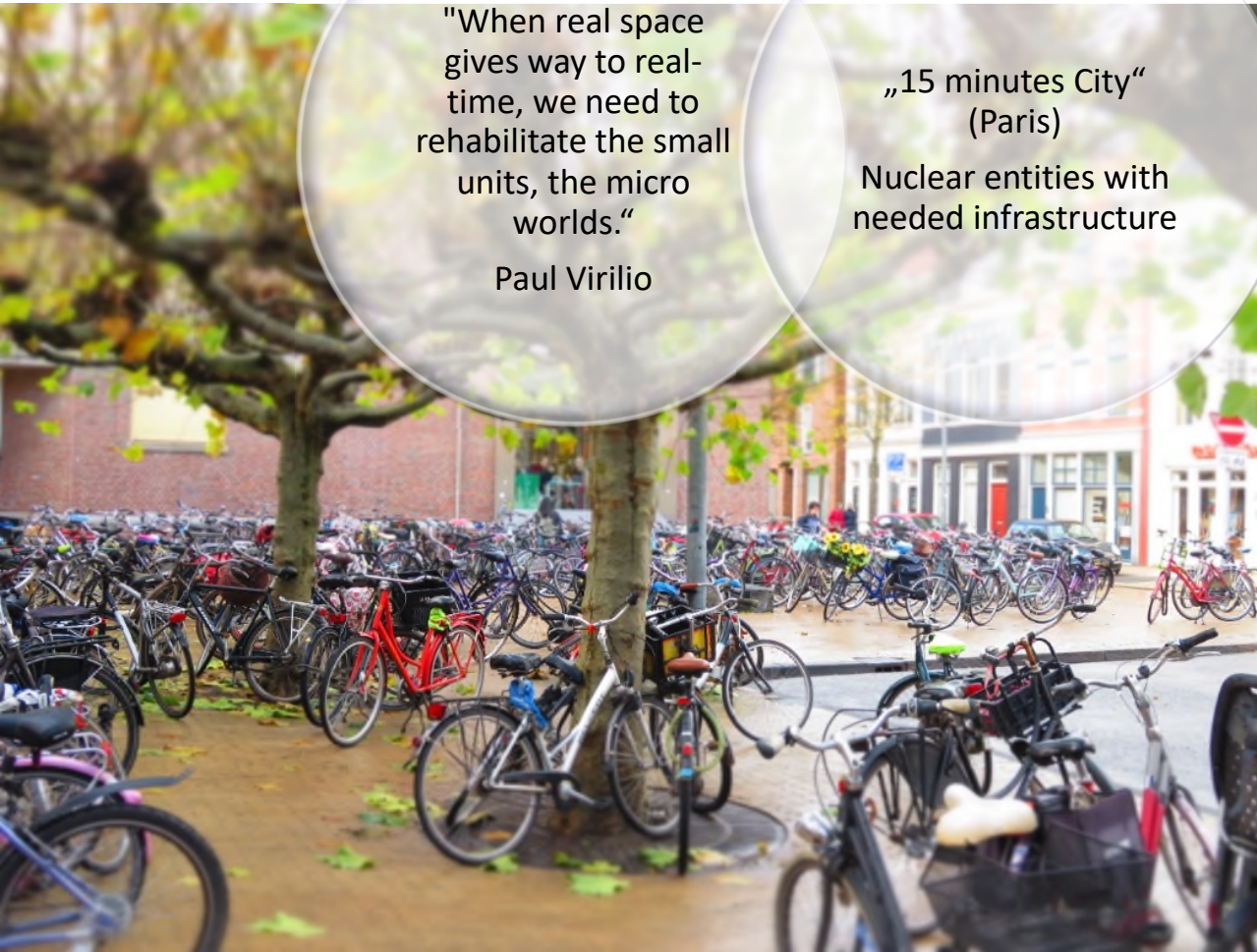
# Renaissance of local Neighbourhood

"When real space gives way to real-time, we need to rehabilitate the small units, the micro worlds."

Paul Virilio

„15 minutes City“  
(Paris)

Nuclear entities with  
needed infrastructure



# Nano Tourism: Life Seeing instead of Sight Seeing



# Green Travel



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# Lesson learned from the pandemic: smart customer journey

Smart Data & limited access (first come, first serve)

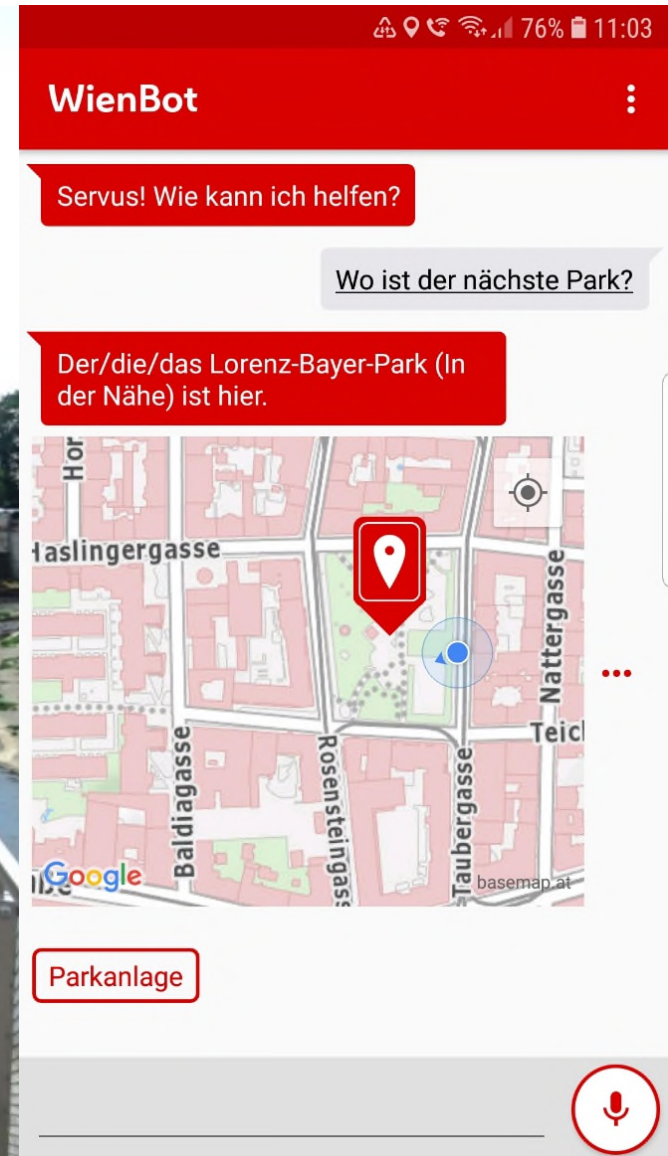
Touchless excellence (apps, sensors...)

Predictive services (AI)

Smart management of visitor flow (#overtourism)



# Seamless user experience: physical & digital quality of stay



# Lesson learned from the pandemic: Outdoor is the new Indoor

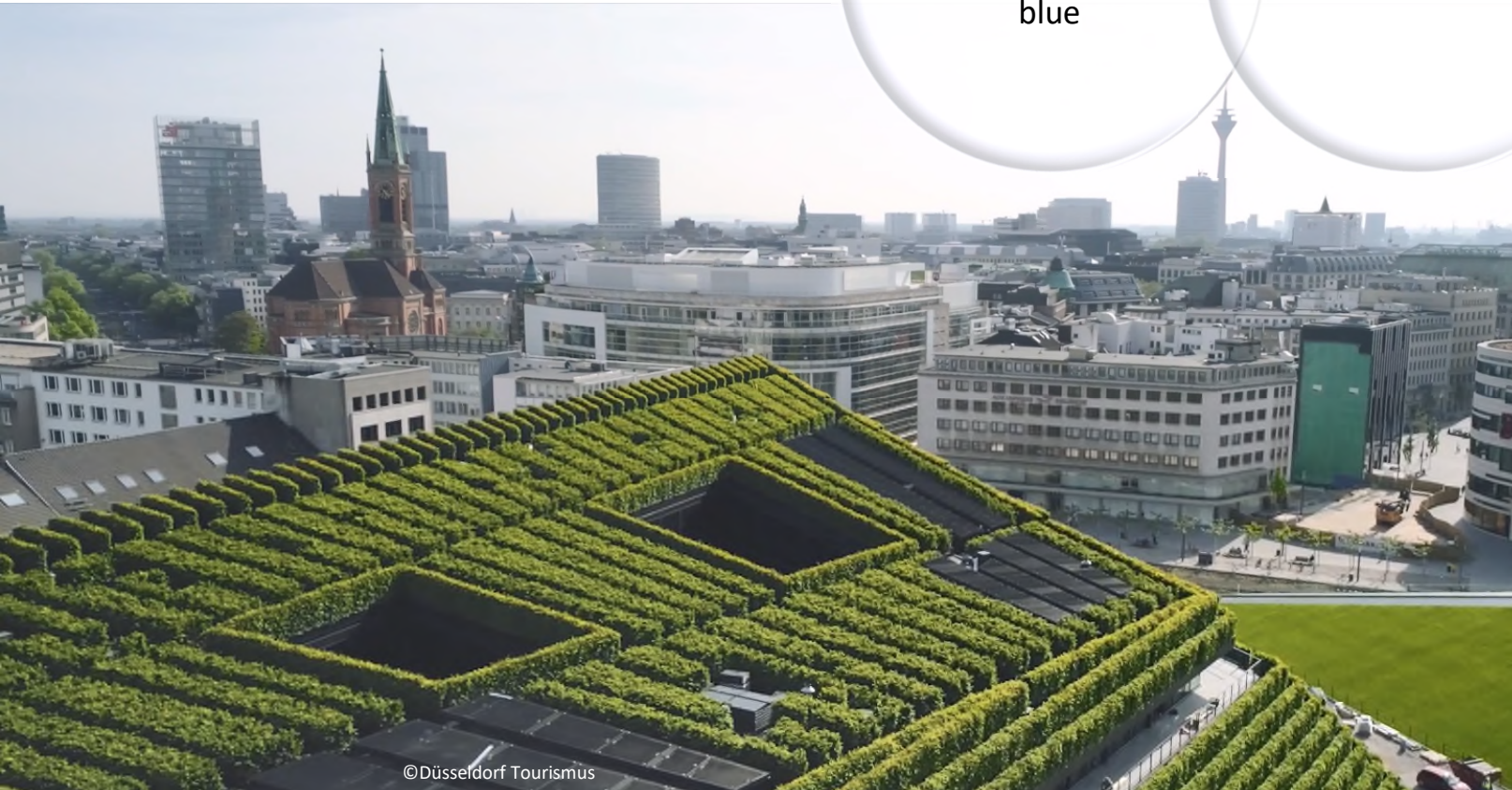
Third Nature  
(pocket parks,  
green zones,  
cycle paths...)



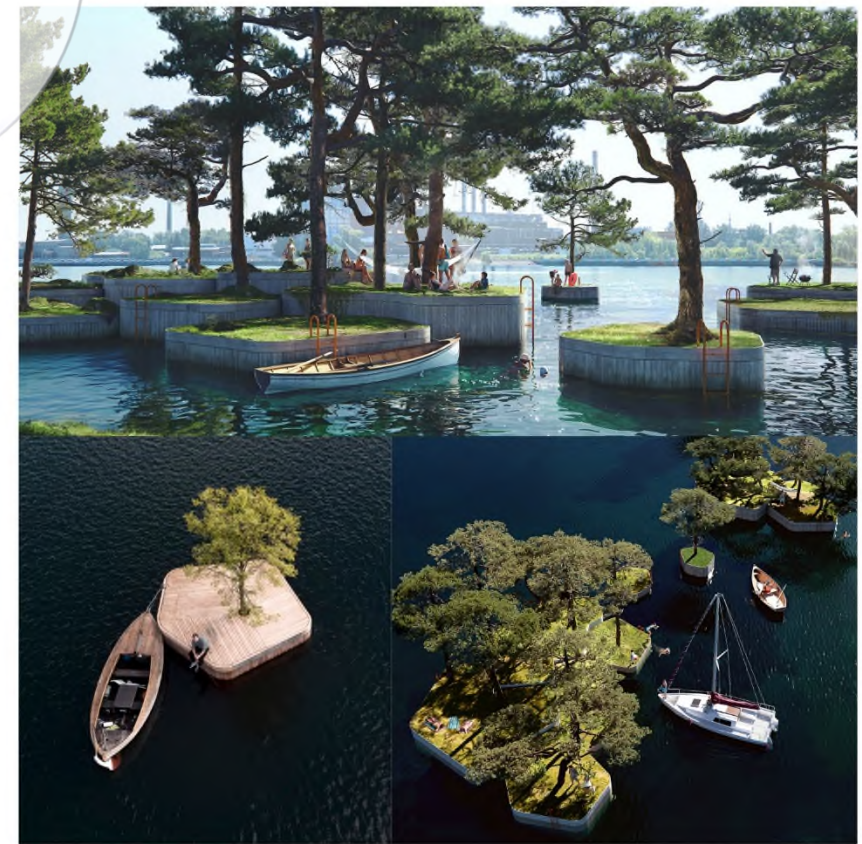
# Urban Resilience

Green  
&  
blue

Embrace  
experimentation



©Düsseldorf Tourismus



©Marshall Blecher - Architect ([www.marshallblecher.com](http://www.marshallblecher.com)) Magnus Maarbjerg from Studio Fokstrot ([www.fokstrot.dk](http://www.fokstrot.dk))

# Balanced City

Iconic places &  
pop-up  
formats

History &  
future

Performance  
& serendipity

Analog &  
virtual

